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on June 29, 2006

PATENT
020366-080400US

TOWNSEND and TOWNSEND and CREW LLP

By: Kay Saucy

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Steven E. Norby

Application No.: 09/881,360

Filed: June 13, 2001

For: NEGOTIATED CALL DELIVERY
CAPABILITY

Customer No.: 20350

Confirmation No. 8741

Examiner: Christine Y. Ng

Technology Center/Art Unit: 2663

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 7, 2006, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 8 of this paper.